mailgun by sinch Trust Center

Lars Lehmann
Review not started

Find Item...

Submit a questionnaire

Overview

For an update to security incidents, please see information on the bottom of the page!

Here at Mailgun we take security and privacy seriously. On this Security Status Page you can find an overview of our internal security program. You can also request access to our audit reports and security policies for review,

Send us a note at security@mailgun.com if you have any additional questions.

Compliance

CCPA
GDPR
HIPAA
ISO 27001
ISO 27701
PCI DSS
SOC 2

Documents

All | Public | Private

Bulk Download

HIPAA — Device Security standards
ISO 27001 — HIPAA Report
ISO 27701 — Network Diagram
PCI DSS — Other Reports
SOC 2 — PCI DSS

Pentest Report
SOC 2 Report
CAIQ
HECVAT Lite
Cyber Insura

Access Control Policy
Asset Management Policy
Backup Policy
Business Continuity Policy
Data Classific Policy

Encryption Policy
General Incident Response Policy
Information Security Policy
Network Security Policy
Physical Sec

Datenschutzerklärung - Nutzungsbedingungen

Risk Management Policy

BC/DR

Architecture Diagrams

Roles and responsibilities for ISMS and PIMS

Risk Profile

Data Access Level	**Restricted**
Impact Level	**Severe**
Recovery Time Objective	**12 hours**

See more →

Product Security

- Audit Logging
- Data Security
- Integrations

See more →

Reports

- Device Security standards
- HIPAA Report
- Network Diagram

See more →

Self-Assessments

- CAIQ
- HECVAT Lite

Data Security

- Access Monitoring

- Backups Enabled
- Data Erasure

See more →

App Security

- Software Development Lifecycle

Legal

- Cyber Insurance
- Data Processing Agreement
- Privacy Policy

See more →

Access Control

- Data Access
- Logging
- Password Security

Infrastructure

- Amazon Web Services
- BC/DR
- Data Center

See more →

Endpoint Security

- Disk Encryption
- Endpoint Detection & Response
- Mobile Device Management

See more →

Network Security

- Data Loss Prevention
- Firewall
- IDS/IPS

See more →

Corporate Security

- Employee Training
- Incident Response
- Internal Assessments

See more →

Policies

- Acceptable Use Policy
- Access Control Policy
- Asset Management Policy

See more →

Security Grades

- Qualys SSL Labs

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Trust Center Updates

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MOVEit Vulnerability Impact

Vulnerabilities

Published at 07/11/2023, 3:49 PM*

Recently, our security team became aware of the news surrounding a high impact MOVEit vulnerability. Reputable threat intelligence sources have reported that this incident impacts customers of this solution: https://www.securityweek.com/moveit-customers-urged-to-patch-third-critical-vulnerability/.

We want our customers to know that Sinch Email (Mailgun/Mailjet/EOA/InboxReady) has not been impacted by this vulnerability.

We do not leverage this technology/software within our product and therefore the confidentiality, integrity, and availability of our systems remain unharmed.

Mailgun's Response to the 2022 OpenSSL 3 Vulnerabilities

Incidents

Mailgun's Response to the 2022 OpenSSL 3 Vulnerabilities

Published at 11/02/2022, 11:31 PM

After careful review of our infrastructure, the Mailgun team has determined that we are not currently vulnerable to the OpenSSL 3 vulnerabilities CVE-2022-3602 and CVE-2022-3786 that were disclosed on November 1, 2022.
As a helpful resource, you can use this page to determine if certain widely used software in your environment is affected or unaffected: https://github.com/NCSC-NL/OpenSSL-2022/blob/main/software/README.md

Thanks and please reach out with any questions.

If you think you may have discovered a vulnerability, please send us a note.

Report Issue

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